

The Masons Arms



Deposit & Cancellation Policy

The restaurant's continued viability relies on reservations being honoured by our customers, and adequate notice being given of any changes or cancellations.

Accordingly, the following applies:

1. We reserve the right to charge a deposit on tables of 5 or more guests. We reserve the right to retain this deposit for any booking that is cancelled, no show, or if numbers are reduced less than 24 hours before the reservation.
2. For all bookings of 5 or more guests, you must notify us of a cancellation or any changes to the number of guests at least 24 hours prior to your booking.
3. Masons Arms reserves the right to charge a deposit of £10 per person at Lunch and £15 at Dinner for any bookings changed or cancelled within this 24 hour notice period.
4. We will notify you if any deposit is lost.
5. The lost deposit reflects the cost incurred by The Masons Arms in terms of staffing, food, and any lost revenue as a result of turning away other potential bookings.

www.masonsarmsdevon.co.uk

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